

Bulk

The cost of bulk pellets consists of a price per tonne for the pellets, and a price per mile for delivery from our nearest depot. On top of that, we offer rebates for loyalty and for successful introduction of new customers (see our website for details).

Pellet prices

Our standard contract price for bulk pellets (excluding delivery) is currently £160/tonne for Grade A wood pellets, and £140/tonne for Grade B wood pellets.

If you have not signed up for a supply contract, the spot price will vary depending on availability and season. At the time of writing, our Grade A price for the summer months (May to September) is £155/tonne, and for the other months of the year (October to April) is £195/tonne. For Grade B, our spot prices are currently £135/tonne in summer and £175/tonne in winter (same periods). But the spot prices may have varied by the time you place an order.

The minimum period for a supply contract is one year. We can offer contracts for upto five years, so that you have security on future prices of fuel when you invest in your pellet boiler. The price of our pellets under multi-year contracts will be indexed to RPI on an annual basis.

Delivery prices

Our standard cost of delivery is £3.30 per mile (by the shortest practical road route) from our nearest depot to your property (i.e. £1.65 per mile driven, for the journey there and back).

We are happy to share the savings where we can make multiple drops on a single delivery run. See our website for further information.

We will charge you for the amount ordered, even if you do not have space for it all, and we will charge you for delivery if we cannot gain access. You should therefore take care not to order too much and to ensure that our vehicle can get close enough to your store. See our Design Guide for advice.

If you collect from the depot, you can avoid the delivery charge, but you are responsible for providing a suitable means of haulage. We may refuse to load your vehicle if we believe that it is an unsound way of transporting the pellets. If you wish to collect, you should contact us in advance to discuss your plans and to arrange a time for collection.



Bagged

The cost of bagged pellets also consists of a price per tonne (/pallet) for the pellets, and a price for delivery.

Pellet prices

Our standard price for bagged pellets (excluding delivery) at time of writing is £175/tonne (Grade A only). We do not offer contracts for supply of bagged pellets.

Delivery prices

Our delivery prices for bagged pellets are based on pallet-hauliers' rates, and are based on postcodes. The easiest way to find out what the delivery price to your property would be is to go to our Price Calculator on our website and enter your details, or give us a ring.

Delivery of pallets is to the curbside. You will need a means of moving the bags from the kerbside into your store.



VAT

All prices above (for bulk and bagged) exclude VAT. VAT is charged at the reduced rate where applicable (e.g. at 5% for pellets for domestic properties, at time of writing), and at the standard rate (17.5% at time of writing) for all other prices.

Disclaimer

We reserve the right to vary our prices (other than those subject to contract) at any time, and to refuse to supply any customer at any location, at our own discretion. The prices shown are correct at the time of writing, but may have changed by the time you read this, and should therefore be viewed as illustrative and not binding. You can get an accurate, current quote by entering a few details into the Price Calculator on our web site.

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